

To: CN=Peg Lane/OU=R10/O=USEPA/C=US@EPA[]
Cc: []
Bcc: []
From: CN=Phil North/OU=R10/O=USEPA/C=US
Sent: Wed 1/19/2011 7:51:16 PM
Subject: Re: Fw: Computer backup
R10-Desktop Support
jamison.myrna@epa.gov

Great. I will follow up. Thanks.

Phillip North
Ecologist
Environmental Protection Agency
Kenai River Center
514 Funny River Road
Soldotna, Alaska 99669
(907) 714-2483
fax 260-5992
north.phil@epa.gov

"To protect your rivers, protect your mountains."

From: Peg Lane/R10/USEPA/US
To: Phil North/R10/USEPA/US@EPA
Cc: MarlaJ Smith/R10/USEPA/US@EPA
Date: 01/19/2011 07:01 AM
Subject: Fw: Computer backup

Hi Phil - FYI.

~~~~~  
Peg Lane  
U.S. Environmental Protection Agency  
Alaska Operations Office  
222 W. 7th Avenue, #19 (Rm. 537)  
Anchorage, AK 99513-7588  
907-271-3206 (Ph)  
907-271-3424 (Fax)  
~~~~~

----- Forwarded by Peg Lane/R10/USEPA/US on 01/19/2011 06:59 AM -----

From: Myrna Jamison/R10/USEPA/US
To: Peg Lane/R10/USEPA/US@EPA
Cc: R10 Thin Administrators, Ken Kerner/R10/USEPA/US@EPA
Date: 01/18/2011 03:46 PM
Subject: Re: Fw: Computer backup

Hi Peg,

It was my understanding that Phil was given access to Citrix and now has the ability to save to an F:\drive

on the Citrix server. He can contact PC Hotline, if he needs to be shown how to access remotely.

Thank you,
Myrna Jamison
Desktop Manager
EPA Region 10, OEMI
Information Resource Unit
Phone #: (206)553-2931
Cell phone: (206)331-1092
jamison.myrna@epa.gov

From: Peg Lane/R10/USEPA/US
To: Myrna Jamison/R10/USEPA/US@EPA
Date: 01/11/2011 01:08 PM
Subject: Fw: Computer backup

Hi Myrna - Re-sending my previous email directly to you...didn't go through the first time to r10-desktop support.

~~~~~  
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Alaska Operations Office  
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907-271-3424 (Fax)  
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----- Forwarded by Peg Lane/R10/USEPA/US on 01/11/2011 12:05 PM -----

Delivery Failure Report
Your message: Fw: Computer backup
was not delivered to: R10-Desktop Support
because: User R10-Desktop Support (R10-Desktop Support@r10.epa.gov) not listed in Domino Directory

What should you do?
You can resend the undeliverable document to the recipients listed above by choosing the Resend button or the Resend command on the Actions menu.
Once you have resent the document you may delete this Delivery Failure Report.
If resending the document is not successful you will receive a new failure report.
Unless you receive other Delivery Failure Reports, the document was successfully delivered to all other recipients.

R10NAOO1/R10/USEPA/US, R10NAOO1/R10/USEPA/US

To: R10-Desktop Support

cc: Phil North/R10/USEPA/US@EPA, MarlaJ Smith/R10/USEPA/US@EPA

Date: 11:56:08 AM Today

Subject: Fw: Computer backup

Hi Myrna - I just received another email from Phil on this subject (copied/pasted below) to follow up to his first request from September. What can we do to help him with this issue? Thanks Myrna.

Sent 01/01/2011:

Hi Peg,

I still don't have any back up for my computer. Someone suggested a system where we can access backup on servers in Seattle but I don't recall who or what that was. Any ideas? I'm getting a little nervous as I rebuild my information base for Bristol Bay.

Phil

~~~~~  
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907-271-3424 (Fax)  
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----- Forwarded by Peg Lane/R10/USEPA/US on 01/11/2011 11:48 AM -----

From: R10-Desktop Support
To: Peg Lane/R10/USEPA/US@EPA
Cc: Phil North/R10/USEPA/US@EPA, smith.marla@epa.gov
Date: 11/08/2010 04:16 PM
Subject: Re: Fw: Computer backup
Sent by: Myrna Jamison

Hi Peg,

Sorry for the delayed response. I am just now trying to catch up on old requests.

The Place-based staff (Sue Skinner & others) were set-up with Citrix that gives them access to the network drives and regular back-ups.

I am looking for the best solution for Phil and will let you know what I find out.

Myrna Jamison
R10 Desktop Manager

R10NAOO1/R10/USEPA/US, R10NAOO1/R10/USEPA/US

To: R10-Desktop Support

cc: Phil North/R10/USEPA/US@EPA, MarlaJ Smith/R10/USEPA/US@EPA

Date: 11:56:08 AM Today

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To: Peg Lane/R10/USEPA/US@EPA
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I am looking for the best solution for Phil and will let you know what I find out.

Myrna Jamison
R10 Desktop Manager

Peg Lane/R10/USEPA/US
09/15/2010 04:49 PM
To Phil North/R10/USEPA/US@EPA
cc Myrna Jamison <Jamison.Myrna@epamail.epa.gov>, R10 IRU Desktop Manager@EPA,
smith.marlj@epa.gov
Subject Re: Fw: Computer backup

Hi Phil - Thanks for the additional information.

~~~~~  
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~~~~~

From: Phil North/R10/USEPA/US
To: Peg Lane/R10/USEPA/US@EPA
Cc: Myrna Jamison <Jamison.Myrna@epamail.epa.gov>, R10 IRU Desktop Manager@EPA,
smith.marlj@epa.gov
Date: 09/15/2010 03:47 PM
Subject: Re: Fw: Computer backup

Sue Skinner has an external 130GB hard drive for back up.

Phillip North
Ecologist
Environmental Protection Agency
Kenai River Center
514 Funny River Road
Soldotna, Alaska 99669
(907) 714-2483
fax 260-5992
north.phil@epa.gov

"To protect your rivers, protect your mountains."

From: Peg Lane/R10/USEPA/US
To: Myrna Jamison <Jamison.Myrna@epamail.epa.gov>, R10 IRU Desktop Manager
Cc: smith.marlj@epa.gov, Phil North/R10/USEPA/US@EPA
Date: 09/15/2010 10:14 AM
Subject: Fw: Computer backup

Hi Myrna - What do we need to do to get an external hard drive sent up to Phil North in Kenai, one that has more than 20GB of storage? (Phil does not have an "F" Drive.)

~~~~~  
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Anchorage, AK 99513-7588  
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907-271-3424 (Fax)  
~~~~~

----- Forwarded by Peg Lane/R10/USEPA/US on 09/15/2010 10:10 AM -----

From: Phil North/R10/USEPA/US
To: Peg Lane/R10/USEPA/US@EPA, MarlaJ Smith/R10/USEPA/US@EPA
Date: 09/14/2010 02:20 PM
Subject: Computer backup

Peg and Marla,
I just had the enriching experience of losing a years worth of work when my computer died. I have a back up external hard drive but it has only 20gb and has been full for a long time. Can I get a back up external hard drive with a great deal more space?

Thanks
Phil

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Environmental Protection Agency
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